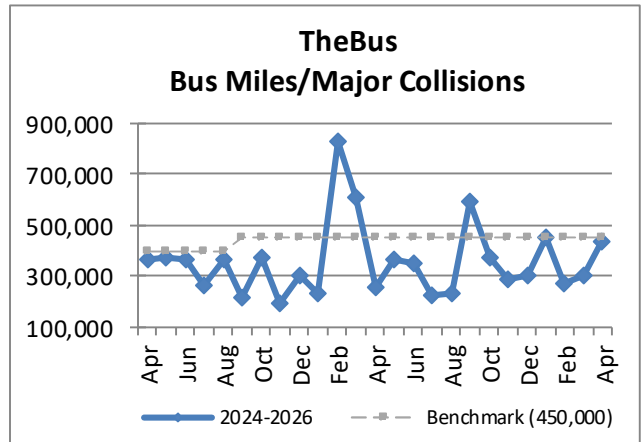
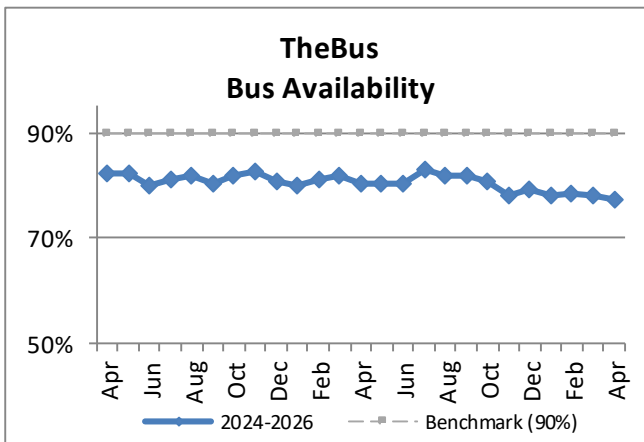
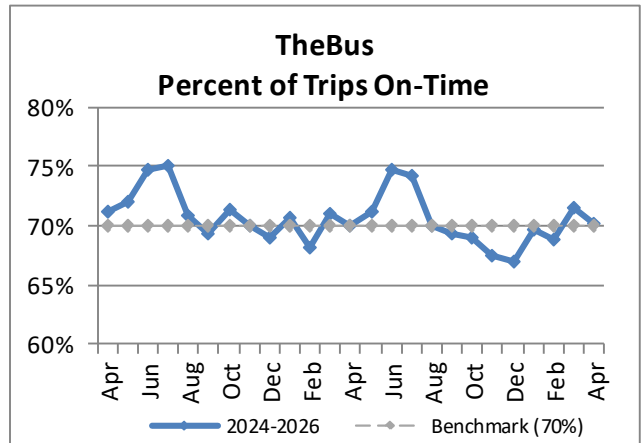
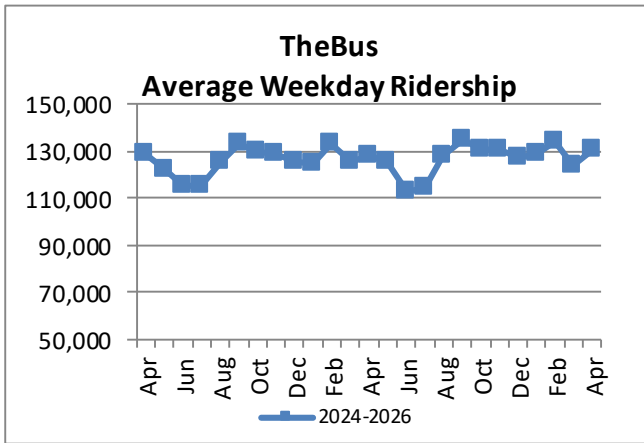


Oahu Transit Services - Fixed Route
 Monthly Performance Report
 For the Month Ending April FY 2026

Key Performance Indicators (KPI)	April FY 2026	April FY 2025	Percent Change FY 2025-2026	YTD for FY 2026	YTD for FY 2025	Percent Change FY 2025-2026	Benchmark
Total Monthly Ridership	3,520,181	3,450,573	2%	34,905,639	34,497,007	1.2%	
Average Weekday Ridership	130,701	128,159	2%	128,509	127,149	1.07%	
Percent of Trips On-Time	70.1%	70%	0%	69.7%	70.6%	-0.86%	70%
Bus Availability	77.5%	80.4%	-3%	79.7%	81.2%	-2%	90%
Bus Miles/Major Collisions	440,125	257,532	70.90%	347,546	364,695	-4.70%	450,000
Preventable Acc./Mil. MIs. (Rolling 12 Mos.)				2.82	4.08	-30.88%	3.00
Bus Miles/Mechanical Road Calls	10,670	10,243	4.17%	12,511	11,271	11%	11,000
Spare Ratio	25%	26.6%	-1.65%	28%	27.7%	0%	>20%
Percent of Inspections Comp. On-Time	100%	100%	0%	100%	100%	0%	100%
Percent Maintained Pullouts	94%	97.9%	-6.04%	97%	97.7%	-3%	100%
Cost per Service Hour	\$225.89	\$159.42	42%	\$190.74	\$159.59	20%	\$166.69
Cost per Passenger Trip	\$8.31	\$5.98	39%	\$6.41	\$6.03	6%	
Cost per Mile	\$16.61	\$11.45	45%	\$12.52	\$11.51	9%	
Passenger Trips per Hour	27.20	26.65	2.06%	26.87	26.57	1%	
Farebox Recovery	13.8%	17.7%	-21.79%	17.1%	17.9%	-5%	
Trips per Mile	2.00	1.91	4%	1.96	1.92	2%	
Average System Speed	12.59	12.91	-2%	12.65	12.98	-2.51%	
Percent Complete in 30 Days (Customer)	96%	93%	3%	89%	83%	6%	95%
Complaint Rate (Complaints per 100,000 Trips)	14.20	13.01	9.16%	13.64	11.71	16.45%	12



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